

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Nora Femenia et al.

Title: AUTOMATED CROSS-CULTURAL CONFLICT MANAGEMENT

Docket No.: 2043.003US1  
Filed: November 13, 2000  
Examiner: Pierre Elisca  
Customer No.: 49845

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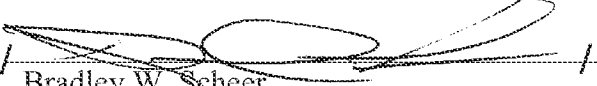
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Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

We are transmitting herewith the following attached items (as indicated with an "X"):

X Amendment and Response under 37 C.F.R. § 1.116 (10 pgs.)

If not provided for in a separate paper filed herewith, please consider this a PETITION FOR EXTENSION OF TIME for sufficient number of months to enter these papers and please charge any additional fees or credit overpayment to Deposit Account No. 19-0743.

SCHWEGMAN, LUNDBERG & WOESSNER, P.A.  
Customer No.: 49845

By:   
Bradley W. Scheer  
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